

# Overview and Scrutiny Management Committee: Holding the Executive to Account

Scrutiny Monitoring – 13 April 2023

Date	Portfolio	Title	Action proposed	Action Taken	Progress Status
09/03/23	Finance and Change & Communities and Customer Engagement	Household Waste & Fly Tipping Policy 2023-2026	1) That the draft policy is amended to allow limited flexibility with regards to occasional side waste being collected in addition to a household waste wheeled bin.	<p>We agree crews need to be able to exercise judgement in policy implementation, and we need to employ a proportionate approach to enforcement and be able to respond to seasonal fluctuations. Training will need to be delivered to all crews and coordinators to enable appropriate decisions to be made on the collection rounds.</p> <p>The policy must be crystal clear to residents and the expectation is that residents present waste for collection without any side waste. The emphasis on residents to maximise recycling and producing less household waste is critical for a sustainable service.</p> <p>The Waste Disposal &amp; Development Team is exploring the reinstatement of bin hangers (using examples from other successful councils) to tackle side waste and contamination.</p> <p>The team is also trialling face to face intervention to educate residents (results due next month- this may have positive media impact that we can promote the policy through).</p> <p>The team will attend all Love Where You Live events over the summer period and dedicated resource to tackle students will be in place in April 2023.</p> <p>We have developed new written communication materials regarding what can/can't be recycled in Soton, as well as new animated assets that we will endeavour to get on screen around the city throughout the year, where possible.</p>	Completed

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				<p>After a successful trial with Cub Scouts, we will roll out the Cub Scout programme this summer across the city, promoting these messages and how to be more sustainable.</p> <p>We will utilise the free communications channels we have available and also tie in with campaigns like Recycle Week. We will try to make more media impact when we have some results of our door-knocking operation, and promote associated good news stories, accompanied by short videos.</p> <p>Bags of rubbish pose additional manual handling and sharps injury risks to our waste operatives.</p> <p>Side waste is easily accessible by rodents, seagulls, and other scavengers. If bags are torn by scavengers, then waste ends up in our streets and green spaces. We're working on "explainer videos" to go out in the next few months including side-waste issues, open bins, and bringing bins back off streets.</p> <p>This approach to side waste is in line with other local authorities that use wheelie bins.</p>	
			2) That consideration is given to developing processes to deal with complex waste problems that can create significant problems to local communities if not resolved swiftly.	<p>This will be carried out as part of day-to-day waste management.</p> <p>Waste Co-ordinators are undertaking learning and development as part of their induction. Standard Operating Procedures will be reviewed and re-issued accordingly, in line with policy changes.</p>	Completed
			3) That the Executive explores how Planning and HMO Licensing could help support delivery of the Council's waste policy agenda.	This will be carried out within the fly-tipping action plan.	Completed

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			<p>4) That the Council's response to the Government's consultation on charging for DIY waste at household waste recycling centres is circulated to the Committee.</p>	<p>Apologies, we have checked the records and SCC did not respond to this consultation. Hampshire County Council submitted a response that included the following demographic information on behalf of SCC:            "In 2020, the resident population of Southampton was estimated to be 260,111, of which 127,610 (49.1%) were female and 132,501 (50.9%) were male;            There were an estimated 107,695 dwellings in Southampton in 2020".</p>	Completed
			<p>5) That the Executive commits to undertaking an extensive post adoption publicity campaign to raise awareness of the Waste and Fly Tipping Policy. The campaign should include targeting specific communities and utilising different communication channels, including pictorial representation.</p>	<p>We will publicise the policy as part of a waste publicity/education campaign. Communications and engagement resources have been identified to undertake this work, which will commence post-election.</p>	Completed
09/03/23	Transport and District Regeneration	Enhanced Bus Partnership	<p>1) That consideration is given to inviting various community and user groups, and Non-Executive Members, to attend the Enhanced Partnership Working Group or Forum.</p>		